Electronic Data Interchange (EDI) Issues and Status

- ## Reported an increase in Service Center Calls
  - ### Related to "EDI"
    - Effectuations/Terminations and EDI Acknowledgments. (999s)

- ## Discovered Multiple Issues (affecting ~30,000 members)
  - ### Multiple Issuer EDI errors/processing to address
    - Issuers Processing Files into Wrong Location
    - Issuers with incorrect data
    - Automation Script Errors
    - Multiple Corrections Required
  - ### Exchange and Colorado Connect
    - File ID issue
    - Missing Data

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